What is Mediation?

Mediation is a structured and interactive negotiation process in which an impartial third person, known as a mediator, assists disputing Parties to:

Discuss the issues between them Identify and assess possible options or solutions Negotiate an agreement to resolve their dispute

Top 5 Benefits



Mediation is a strictly confidential process which enables Parties to talk openly



Mediation is usually far more cost effective than determinative processes such as Court



Time

Mediation is usually very timely, in that the process can start & finish within days or weeks, rather than months or years



Less Stressful

Mediation is usually far less stressful than having to go to Court or other formal adjudication process



Damage Limitation Mediation can help ensure that damage to things like reputation and relationships is limited or even reversed

MEDIATION MATTERS

www.mediationmattersqld.com.au



John Campbell LLB NMAS JP(Qual)

Our Principal, John Campbell, has practiced in various forms of Dispute Resolution for over 20 years. He is a Solicitor of the Supreme Court of Queensland and of the High Court of Australia.

He has either mediated or represented clients in simple disputes, right through to large and complicated multi-party disputes involving millions of dollars or delicate political issues. He has assisted individual, corporate, charitable and government clients in proceedings before all Courts in Queensland as well as in various specialist Tribunals and Commissions.

His professional experience also extends to teaching, training and coaching for government departments and several leading universities.



john@mediationmattersqld.com.au



0414 400 660

THE MEDIATION PROCESS

There are many different styles and processes for mediation, but the following is a typical process one might expect



• The mediator welcomes the Parties and outlines the process for the session



 The mediator invites each Party in turn, to explain their concerns to the mediator and then summaries those statements



 The mediator will develop an Agenda of the key issues to be discussed (based upon the statements)



 The mediator will facilitate a discussion between the Parties about the issues, using various communication techniques



 The mediator will speak privately and confidentially with each of the Parties separately, before reconvening the joint meeting. This is to check in on the Parties and help shift the focus to the future

Options &
Negotiation

 The mediator encourages Parties to propose options or potential solutions, before facilitating a discussion between the Parties to negotiate those options



• The mediator will assist the Parties to draft an Agreement if they choose to resolve the dispute in that way and close the me